

CUMULATIVE INDEX

AT&T TECHNOLOGY

Vol. 9, No. 1 — Vol. 9, No. 4

800 MEGACOM® Number,
Vol. 9, No. 2, 9

800 Speech Recognition Service,
Vol. 9, No. 1, 24

A

A-I-Net® Products,
Vol. 9, No. 1, 3, 8, 10

A-I-Net Products Bring New
Services to Life, Vol. 9, No. 1, 10

ACCESS System Speeds
Trading of Energy Futures,
Vol. 9, No. 2, 12

ACCU-Ring™ Network Access
Service, Vol. 9, No. 3, 20

ACCUNET® Transmission
Services, Vol. 9, No. 2, 5;
No. 3, 21

Advanced DEFINITY® Call
Centers: Working for You and
Your Customers, Vol. 9, No. 2, 6

Advanced Intelligent Network,
Vol. 9, No. 1, 10

American Computerized
Commodity Exchange Systems
and Services (**ACCESS**),
Vol. 9, No. 2, 12

Anderson, Chester W., The
Systems That Listen, Speak and
Understand, Vol. 9, No. 1, 2

AT&T Worldwide Intelligent
Network, Vol. 9, No. 2, 31

Automated Position System
(**APS**), Vol. 9, No. 1, 23

Automatic Number Identifier
(**ANI**), Vol. 9, No. 2, 7

B

BaseWorX™ Applications
Platform, Vol. 9, No. 2, 28

Basore, David L., The Systems
That Listen, Speak and
Understand, Vol. 9, No. 1, 2

Bearden, L. Denise, **DEFINITY**
Platform Delivers Multimedia
Today, Vol. 9, No. 4, 24

Blevins, Terry, Planning
Distributed Computer Systems,
Vol. 9, No. 3, 14

Bringing an Industry Closer
Together, Vol. 9, No. 3, 28

Broadband Goes to
Business...Now, Vol. 9, No. 3, 24

Business Translations
for Global Partners,
Vol. 9, No. 1, 28

BYNET™ Interconnect,
Vol. 9, No. 3, 6

C

Call Management System,
Vol. 9, No. 2, 9

CALLMASTER® Station Set,
Vol. 9, No. 2, 8

CalVisor™ Adjunct/Switch
Applications Interface (**ASAI**)
Software, Vol. 9, No. 2, 7

Committed Information Rate
(**CIR**), Vol. 9, No. 3, 25

Common Object Request
Broker Architecture (**CORBA**),
Vol. 9, No. 2, 31

CommStation™ Computer
Housing, Vol. 9, No. 2, 5

Computer-Telephone Integration
(**CTI**), Vol. 9, No. 3, 10

Computer-Telephone
Integration Empowers the
Desktop, Vol. 9, No. 3, 10

CONVERSANT VIS Listens
and Talks to Your Customers,
Vol. 9, No. 2, 22

CONVERSANT® Voice
Information System (**VIS**),
Vol. 9, No. 1, 3, 14; No. 2, 22

Cordom, Christopher,
CONVERSANT VIS Listens and
Talks to Your Customers,
Vol. 9, No. 2, 22

Cosgrove, James G.,
The Single Face of Multimedia,
Vol. 9, No. 4, 2

Customer Network
Management Advanced Report,
Vol. 9, No. 3, 27

Customer Network Management
Services, Vol. 9, No. 3, 26

Customers Say: Personal
Means More Productive,
Vol. 9, No. 4, 8

D

DeBrosse, Dennis J., Planning
Distributed Computer Systems,
Vol. 9, No. 3, 14

DEFINITY® Platform
Delivers Multimedia Today,
Vol. 9, No. 4, 24

DEFINITY Telecommunications
System, Vol. 9, No. 1, 17; No. 2,
6, 16; No. 3, 11

DeNigris, Ernest G., Work-
Together Calls Expand Your
Capabilities, Vol. 9, No. 4, 4

Desai, Satish, Software
Productivity Takes a Giant Step,
Vol. 9, No. 2, 28

Dialed Number Identification
Service (**DNIS**), Vol. 9, No. 2, 9

F

Flax, Amy R., **DEFINITY** Platform
Delivers Multimedia Today,
Vol. 9, No. 4, 24

FlexWord™ Automatic Speech
Recognition (**FlexWord ASR**),
Vol. 9, No. 1, 16

Florkey, Cynthia, Just Say the
Word for Service, Vol. 9, No. 1, 4

Foard, Christopher F., Computer-
Telephone Integration Empowers
the Desktop, Vol. 9, No. 3, 10

Focusing on the Customer Once
Removed, Vol. 9, No. 2

Forlenzo, Don J., Stretching the
Range of Wireless Commu-
nications, Vol. 9, No. 2, 16

Foster, Robin Harris, Advanced
DEFINITY Call Centers: Working
for You and Your Customers,
Vol. 9, No. 2, 6

G

Getting, Moving and Using
Customer Information,
Vol. 9, No. 2, 2

GlobeView™ 2000 Broadband
System, Vol. 9, No. 3, 27

H

Haszto, Edward D., Talking to
the Network, Vol. 9, No. 1, 22

Howe, Robert M. III, **Vistium™**
Products Give Another Point of
View, Vol. 9, No. 4, 18

I

InfoWorx® Interactive Voice
Service, Vol. 9, No. 1, 3, 23

Integrated Services Digital
Network (**ISDN**), Vol. 9, No. 2, 7

International Organization for
Standardization (**ISO**),
Vol. 9, No. 1, 31

InterSpan® Asynchronous
Transfer Mode (**ATM**) Service,
Vol. 9, No. 3, 24

InterSpan Frame Relay Service,
Vol. 9, No. 3, 25

InterSpan Information Access
Service, Vol. 9, No. 3, 29

InView Service, Vol. 9, No. 3, 28

J

Jahns, Teresa, Stretching the
Range of Wireless Commu-
nications, Vol. 9, No. 2, 16

Just Say the Word for Service,
Vol. 9, No. 1, 4

K

Kargol, Barbara A., Computer-
Telephone Integration Empowers
the Desktop, Vol. 9, No. 3, 10

Katz, Bryan S., **DEFINITY**
Platform Delivers Multimedia
Today, Vol. 9, No. 4, 24

Keeping Our Customers Well
Connected, Vol. 9, No. 3

Koenig, Mark J., **MCUs** Help
Take the Worry Out of Being
There, Vol. 9, No. 4, 12

Krasinski, Daniel J., Just Say the
Word for Service, Vol. 9, No. 1, 4

CUMULATIVE INDEX

AT&T TECHNOLOGY

Vol. 9, No. 1 — Vol. 9, No. 4

800 MEGACOM® Number,
Vol. 9, No. 2, 9

800 Speech Recognition Service,
Vol. 9, No. 1, 24

A

A-I-Net® Products,
Vol. 9, No. 1, 3, 8, 10

A-I-Net Products Bring New
Services to Life, Vol. 9, No. 1, 10

ACCESS System Speeds
Trading of Energy Futures,
Vol. 9, No. 2, 12

ACCU-Ring™ Network Access
Service, Vol. 9, No. 3, 20

ACCUNET® Transmission
Services, Vol. 9, No. 2, 5;
No. 3, 21

Advanced DEFINITY® Call
Centers: Working for You and
Your Customers, Vol. 9, No. 2, 6

Advanced Intelligent Network,
Vol. 9, No. 1, 10

American Computerized
Commodity Exchange Systems
and Services (ACCESS),
Vol. 9, No. 2, 12

Anderson, Chester W., The
Systems That Listen, Speak and
Understand, Vol. 9, No. 1, 2

AT&T Worldwide Intelligent
Network, Vol. 9, No. 2, 31

Automated Position System
(APS), Vol. 9, No. 1, 23

Automatic Number Identifier
(ANI), Vol. 9, No. 2, 7

B

BaseWorX™ Applications
Platform, Vol. 9, No. 2, 28

Basore, David L., The Systems
That Listen, Speak and
Understand, Vol. 9, No. 1, 2

Bearden, L. Denise, **DEFINITY**
Platform Delivers Multimedia
Today, Vol. 9, No. 4, 24

Blevins, Terry, Planning
Distributed Computer Systems,
Vol. 9, No. 3, 14

Bringing an Industry Closer
Together, Vol. 9, No. 3, 28

Broadband Goes to
Business...Now, Vol. 9, No. 3, 24

Business Translations
for Global Partners,
Vol. 9, No. 1, 28

BYNET™ Interconnect,
Vol. 9, No. 3, 6

C

Call Management System,
Vol. 9, No. 2, 9

CALLMASTER® Station Set,
Vol. 9, No. 2, 8

CalVisor™ Adjunct/Switch
Applications Interface (ASAI)
Software, Vol. 9, No. 2, 7

Committed Information Rate
(CIR), Vol. 9, No. 3, 25

Common Object Request
Broker Architecture (**CORBA**),
Vol. 9, No. 2, 31

CommStation™ Computer
Housing, Vol. 9, No. 2, 5

Computer-Telephone Integration
(**CTI**), Vol. 9, No. 3, 10

Computer-Telephone
Integration Empowers the
Desktop, Vol. 9, No. 3, 10

CONVERSANT VIS Listens
and Talks to Your Customers,
Vol. 9, No. 2, 22

CONVERSANT® Voice
Information System (**VIS**),
Vol. 9, No. 1, 3, 14; No. 2, 22

Cordom, Christopher,
CONVERSANT VIS Listens and
Talks to Your Customers,
Vol. 9, No. 2, 22

Cosgrove, James G.,
The Single Face of Multimedia,
Vol. 9, No. 4, 2

Customer Network
Management Advanced Report,
Vol. 9, No. 3, 27

Customer Network Management
Services, Vol. 9, No. 3, 26

Customers Say: Personal
Means More Productive,
Vol. 9, No. 4, 8

D

DeBrosse, Dennis J., Planning
Distributed Computer Systems,
Vol. 9, No. 3, 14

DEFINITY® Platform
Delivers Multimedia Today,
Vol. 9, No. 4, 24

DEFINITY Telecommunications
System, Vol. 9, No. 1, 17; No. 2,
6, 16; No. 3, 11

DeNigris, Ernest G., Work-
Together Calls Expand Your
Capabilities, Vol. 9, No. 4, 4

Desai, Satish, Software
Productivity Takes a Giant Step,
Vol. 9, No. 2, 28

Dialed Number Identification
Service (**DNIS**), Vol. 9, No. 2, 9

F

Flax, Amy R., **DEFINITY** Platform
Delivers Multimedia Today,
Vol. 9, No. 4, 24

FlexWord™ Automatic Speech
Recognition (**FlexWord ASR**),
Vol. 9, No. 1, 16

Florkey, Cynthia, Just Say the
Word for Service, Vol. 9, No. 1, 4

Foard, Christopher F., Computer-
Telephone Integration Empowers
the Desktop, Vol. 9, No. 3, 10

Focusing on the Customer Once
Removed, Vol. 9, No. 2

Forlenzo, Don J., Stretching the
Range of Wireless Commu-
nications, Vol. 9, No. 2, 16

Foster, Robin Harris, Advanced
DEFINITY Call Centers: Working
for You and Your Customers,
Vol. 9, No. 2, 6

G

Getting, Moving and Using
Customer Information,
Vol. 9, No. 2, 2

GlobeView™ 2000 Broadband
System, Vol. 9, No. 3, 27

H

Haszto, Edward D., Talking to
the Network, Vol. 9, No. 1, 22

Howe, Robert M. III, **Vistium™**
Products Give Another Point of
View, Vol. 9, No. 4, 18

I

InfoWorx® Interactive Voice
Service, Vol. 9, No. 1, 3, 23

Integrated Services Digital
Network (**ISDN**), Vol. 9, No. 2, 7

International Organization for
Standardization (**ISO**),
Vol. 9, No. 1, 31

InterSpan® Asynchronous
Transfer Mode (**ATM**) Service,
Vol. 9, No. 3, 24

InterSpan Frame Relay Service,
Vol. 9, No. 3, 25

InterSpan Information Access
Service, Vol. 9, No. 3, 29

InView Service, Vol. 9, No. 3, 28

J

Jahns, Teresa, Stretching the
Range of Wireless Commu-
nications, Vol. 9, No. 2, 16

Just Say the Word for Service,
Vol. 9, No. 1, 4

K

Kargol, Barbara A., Computer-
Telephone Integration Empowers
the Desktop, Vol. 9, No. 3, 10

Katz, Bryan S., **DEFINITY**
Platform Delivers Multimedia
Today, Vol. 9, No. 4, 24

Keeping Our Customers Well
Connected, Vol. 9, No. 3

Koenig, Mark J., **MCUs** Help
Take the Worry Out of Being
There, Vol. 9, No. 4, 12

Krasinski, Daniel J., Just Say the
Word for Service, Vol. 9, No. 1, 4

Kuthyar, Ashok K., Virtual Meeting Service—Concepts and Architecture, Vol. 9, No. 4, 28

L

Longenbaker, William E., Talking to the Network, Vol. 9, No. 1, 22

M

Machine Translation (MT), Vol. 9, No. 1, 30

Marutiak, David J., A-I-Net Products Bring New Services to Life, Vol. 9, No. 1, 10

Massively Parallel-Processing (MPP) Computer, Vol. 9, No. 3, 2

McCarthy, Leonard D. Jr., The Single Face of Multimedia, Vol. 9, No. 4, 2

McGuire, Angie, Getting, Moving and Using Customer Information, Vol. 9, No. 2, 2

MCUs Help Take the Worry Out of Being There, Vol. 9, No. 4, 12

MERLIN® Communications System, Vol. 9, No. 2, 16; No. 3, 11

Moats, Ryan, Broadband Goes to Business Now, Vol. 9, No. 3, 24

Morgan, Dennis J., Opening Up Speech Processing, Vol. 9, No. 1, 14

MPP Breaks the Information Barrier, Vol. 9, No. 3, 2

Multi-Application Platform Solution (MAPS), Vol. 9, No. 1, 15; No. 2, 22

Multiline Digital Wireless (MDW) 9000 Handset, Vol. 9, No. 2, 16

Multiple National Language Support (MNLS) Service, Vol. 9, No. 2, 30

N

Network Cellular Voice Digit Dialing, Vol. 9, No. 1, 6

O

Object-Oriented Technology (OOT), Vol. 9, No. 2, 28

O'Flaherty, Kenneth W., MPP Breaks the Information Barrier, Vol. 9, No. 3, 2

One Vision® Software, Vol. 9, No. 3, 7

Open Cooperative Computing Architecture (OCCA), Vol. 9, No. 3, 14

Open Systems Interconnection Common Management Information Protocol (OSI-CMIP), Vol. 9, No. 2, 30

Opening Up Speech Processing, Vol. 9, No. 1, 14

O'Shea, William T., Keeping Our Customers Well Connected, Vol. 9, No. 3

P

PARTNER® Communications System, Vol. 9, No. 2, 16; No. 3, 11

PassageWay™ Solutions, Vol. 9, No. 3, 11

Pavarini, Carl, Customers Say: Personal Means More Productive, Vol. 9, No. 4, 8

Pavarini, Carl, The Single Face of Multimedia, Vol. 9, No. 4, 2

Payseur, John Y., Opening Up Speech Processing, Vol. 9, No. 1, 14

Permanent Virtual Circuit (PVC), Vol. 9, No. 3, 25

Personal Communications Service (PCS), Vol. 9, No. 2, 19

Pilc, Randolph J., The Systems That Listen, Speak and Understand, Vol. 9, No. 1, 2

Planning Distributed Computer Systems, Vol. 9, No. 3, 14

R

Ramamurthy, Ram S., Virtual Meeting Service—Concepts and Architecture, Vol. 9, No. 4, 28

Razavi, Cyrus, Bringing an Industry Closer Together, Vol. 9, No. 3, 28

Reagan, Frank J., ACCESS System Speeds Trading of Energy Futures, Vol. 9, No. 2, 12

ReliaBURST™ Capability, Vol. 9, No. 3, 25

Reynolds, Donnie, Business Translations for Global Partners, Vol. 9, No. 1, 28

Robinson, Michael J., Solving the Access Outage Problem, Vol. 9, No. 3, 20

Roscigno, Michael P., Jr., Software Productivity Takes a Giant Step, Vol. 9, No. 2, 28

Rossmann, Raymond A., ACCESS System Speeds Trading of Energy Futures, Vol. 9, No. 2, 12

S

Sanakkayala, Bhaskar N., Opening Up Speech Processing, Vol. 9, No. 1, 14

Scherer, James B., Talking to the Network, Vol. 9, No. 1, 22

Scott, Edward D., MPP Breaks the Information Barrier, Vol. 9, No. 3, 2

Searles, Kendall S., CONVERSANT VIS Listens and Talks to Your Customers, Vol. 9, No. 2, 22

Service Circuit Node (SCN), Vol. 9, No. 1, 4

Software Productivity Takes a Giant Step, Vol. 9, No. 2, 28

Solving the Access Outage Problem, Vol. 9, No. 3, 20

Stead, Jerre, Focusing on the Customer Once Removed, Vol. 9, No. 2

Steele, Gregory, Planning Distributed Computer Systems, Vol. 9, No. 3, 14

Stretching the Range of Wireless Communications, Vol. 9, No. 2, 16

Structured Query Language (SQL), Vol. 9, No. 3, 5

Stuntebeck, Peter H., Virtual Meeting Service—Concepts and Architecture, Vol. 9, No. 4, 28

Synchronous Optical Network (SONET), Vol. 9, No. 3, 24

System 3600, Vol. 9, No. 3, 2

T

Talking to the Network, Vol. 9, No. 1, 22

Telecommunications Management Network (TMN), Vol. 9, No. 2, 30

The Single Face of Multimedia, Vol. 9, No. 4, 2

The Systems That Listen, Speak and Understand, Vol. 9, No. 1, 2

Thompson, John, Bringing an Industry Closer Together, Vol. 9, No. 3, 28

TransTalk™ 9000 Digital Wireless System, Vol. 9, No. 2, 16

V

Vance, Allen, Bringing an Industry Closer Together, Vol. 9, No. 3, 28

Vector Directory Number (VDN), Vol. 9, No. 2, 9

Virtual Meeting Service—Concepts and Architecture, Vol. 9, No. 4, 28

Vistium Products Give Another Point of View, Vol. 9, No. 4, 18

Voice Interactive Phone (VIP), Vol. 9, No. 1, 6

Voice Recognition Call Processing (VRCP), Vol. 9, No. 1, 23

W

Ward, Joseph A., Solving the Access Outage Problem, Vol. 9, No. 3, 20

Welt, Martin J., MCUs Help Take the Worry Out of Being There, Vol. 9, No. 4, 12

Werner, Thomas S., Solving the Access Outage Problem, Vol. 9, No. 3, 20

Who's Calling?, Vol. 9, No. 1, 4

Wireless Centrex System, Vol. 9, No. 2, 19

Wisowaty, John J., Just Say the Word for Service, Vol. 9, No. 1, 4

Work-Together Calls Expand Your Capabilities, Vol. 9, No. 4, 4